

PATENT
USSN 09/604,199
Atty. Doc. 0600-96771

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:)	Confirmation No. 4800
Robert H. Joyce))	
For: SYSTEM AND METHOD)	Examiner: Jacobs, L.
FOR AUTOMATED AND)	
CUSTOMIZABLE AGENT)	Group Art Unit: 2157
AVAILABILITY AND TASK)	
ASSIGNMENT MANAGEMENT)	
)	
Serial No.: 09/604,199)	
)	
Filed: June 27, 2000)	

AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In conjunction with the Request for Continued Examination submitted herewith and in response to the Office Action mailed on December 12, 2007, please amend the application as follows: